

Guidance for U.S. Citizens Abroad:

COVID-19

The disruption of travel plans and logistical uncertainties associated with the COVID-19 pandemic are causing difficulties for many U.S. travelers out of the country.

If a traveler has medical issues, he or she must seek attention from a local health care provider as soon as possible, as medical capacity may become more limited. In some countries, the only option for the coming two weeks may be to shelter in place until the quarantine is lifted and flights continue.

The State Department has set up a global task force to bring citizens stuck abroad back to the U.S. The Repatriation Task Force is charged with coordinating and providing support for private American citizens stranded overseas; managing requests from posts facing severe travel restrictions requesting transportation assistance to implement Authorized or Ordered Departure; and supporting evacuation operations of official or private American citizens involving charter or non-commercial means.

The Department of State further encourages all American citizens to check the [U.S. Embassy or Consulate](#) regularly for the [most up-to-date information](#) about COVID-19.

In the meantime, the Office of U.S. Senator Marco Rubio advises U.S. citizens stranded abroad because of the COVID-19 crisis to sign up with the State Department's [Safe Traveler Program](#). This allows the Department to identify the location of U.S. citizens in order to return them home as quickly as possible.

Embassy duty officers and Overseas Citizens Services Duty Officers are normally available to assist American citizens, including after the close of business. However, because of current restrictions on movement, some or all of these services may currently be limited. Our embassies are closely monitoring events and will provide updates as they become available.

U.S. citizens in affected areas or contemplating travel should:

- Read the Centers for Disease Control and Prevention's COVID-19 [guidelines](#).
- Follow the instructions of local health authorities and avoid affected areas.
- Have a plan to depart that does not rely on U.S. government assistance.
- Visit the [Department of Homeland Security's website](#) on the latest travel restrictions.
- Monitor local media for breaking events and adjust your plans accordingly.
- Prepare a contingency plan for emergency situations. Review the [Traveler's Checklist](#).

If you are seeking assistance for yourself or a U.S. citizen abroad, complete a Privacy Act Consent (Consent) form. If you are abroad and unable to access the Consent form, please send an email to casework@rubio.senate.gov providing the following information: country location, U.S. citizen name, U.S. citizen date of birth, U.S. citizen passport number, U.S. citizen email address and/or cell number, plus other relevant information such as underlying health issues. Please include "USC seeking assistance" in the subject field.



Office of U.S. Senator Marco Rubio

Privacy Act Consent Form – Department of State

In accordance with the provisions of The Privacy Act of 1974 (Public Law 93-579), your written consent is required so that we may contact a federal agency on your behalf. Since e-mails do not contain a valid signature, they do not fulfill the requirements of the law.

- All information must be written in English (Toda la información debe estar en Inglés)
- Required fields are marked by an asterisk (*)
- Please print all information legibly

*Title: (select one) Mr. Ms. Mrs. Other: _____

*Name: _____
(First Name) (Middle Name) (Last Name) (Suffix)

*Address: _____ *City: _____ *State: _____

*Zip code: _____ *Phone: _____ Fax: _____ Cell: _____

*Date of Birth: _____ E-mail Address: _____

If you want information regarding your case released to a third party, please provide the following information:

Name(s) and relationship: _____ E-mail: _____

If you have contacted another congressional office to assist you, please list the office: _____

***REQUIRED: PROVIDE THE FOLLOWING INFORMATION PERTAINING TO THE U.S. CITIZEN ABROAD:**

*Country where located: _____ *Title: (select one) Mr. Ms. Mrs. Other: _____

*Name: _____
(First Name) (Middle Name) (Last Name) (Suffix)

*Date of Birth: _____ *Passport Number: _____

*Email address and/or Cell Phone number: _____

*Other relevant information (i.e. underlying health issues, etc): _____

IF THERE ARE OTHER MEMBERS IN A FAMILY/GROUP, PLEASE PROVIDE THE ABOVE INFORMATION FOR EACH INDIVIDUAL IN THE FOLLOW AREA:

I hereby authorize the office of Senator Marco Rubio to make the appropriate inquiry on my behalf pertaining to my request for assistance. In addition, I authorize the agency to discuss with the office of Senator Marco Rubio any condition, action, and other information associated with ANY past and present application, claim, appeal, and/or case that I have with the agency.

*Signature: _____ *Date: _____

This signature must be from an individual who is 18 years of age or older and is requesting assistance or has a pending case with a federal agency. Third party signatures, including those of immediate family members, are not acceptable. Federal agencies will not release information without the signed consent of the proper individual.

PLEASE RETURN THE COMPLETED FORM BY MAIL, FAX, OR E-MAIL:

Address: U.S. Senator Marco Rubio	Fax: (844) 762-1556	Phone: (407) 254-2573
201 South Orange Avenue, Suite 350	E-mail: casework@rubio.senate.gov	Toll-free: (866) 630-7106
Orlando, Florida 32801		